

Iri-County Endocrinology & Nuclear Medicine, P.C.

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February 4, 2012

Ms. Liz Housman
Director of Marketing
Dreamfields Foods

Re: **Ms. Annette Cohn**
Events representative

Dear Ms. Housman,

We wish to commend and extend our sincere and genuine thanks to Ms. Annette Cohn for the excellent customer service which she provided to us. Her manner and helpful proficiency proved both refreshing and exceptionally professional.

We were particularly impressed with Ms. Cohn's genuine desire to objectively acknowledge and accommodate a customer's service-related requests, and provide a prompt and effective approach toward its resolution. The items provided have immensely enhanced our teaching curriculum regarding Low Glycemic Index Foods for our patient clientele. Please express our sincerest appreciation to the proprietor of Dreamfields Food for having both, such a valuable representative and incredible products for consumers diagnosed with Diabetes Mellitus.

In closing, we embrace Ms. Cohn as an exemplary emissary and gifted asset to the principles and philosophy inherent to your company. Please express our appreciation for her outstanding service which exceeded all expectations relative to the impeccable detail that was graciously extended with respect to her the didactic insights imparted. Her passion was unquestionably evident, heartfelt and inspiring.

With Sincere Thanks and Appreciation,

Dr. and Mrs. Eric S. Langer